

Special Delivery Service Agreement

Dear customer,

We are hereby to notify you the NextWarehouse Special Delivery policy. For any heavy and oversized product(s) that need special delivery by shipping carriers, NextWarehouse will charge customer for the Special Delivery fee. NextWarehouse provides two options for delivery service.

- (1) **Lift gate delivery (from truck to ground) is \$75 up to 5 units.**
- (2) **Inside delivery (including lift gate service) is \$125 up to 5 units.**

Please check your package(s) integrity before opening it. For damaged package(s), please refuse and inform shipping carriers and mark as damaged package, and report to NextWarehouse immediately by phone# **877-235-6628**. We will resend a new package to you.

If customer refuses package(s) that are under good condition, NextWarehouse will charge customer returning shipping fee of heavy and oversized product(s) for **\$200**.

By signing this form, customer agrees to the Special Delivery Service policy as above for PO# _____. Nextwarehouse will apply appropriate shipping charges once you have signed this agreement. **For any reasons, if customer accepts the delivery service after refusing to sign this agreement, customer is obligated for an additional fee.**

Please be aware of the policy only applies if you require special delivery or refuse non-damaged package(s).

Signature

Date
